

# EAP Services

**Global Perspective, Local Practice**

Beijing EAPs Consulting Co.,Ltd.

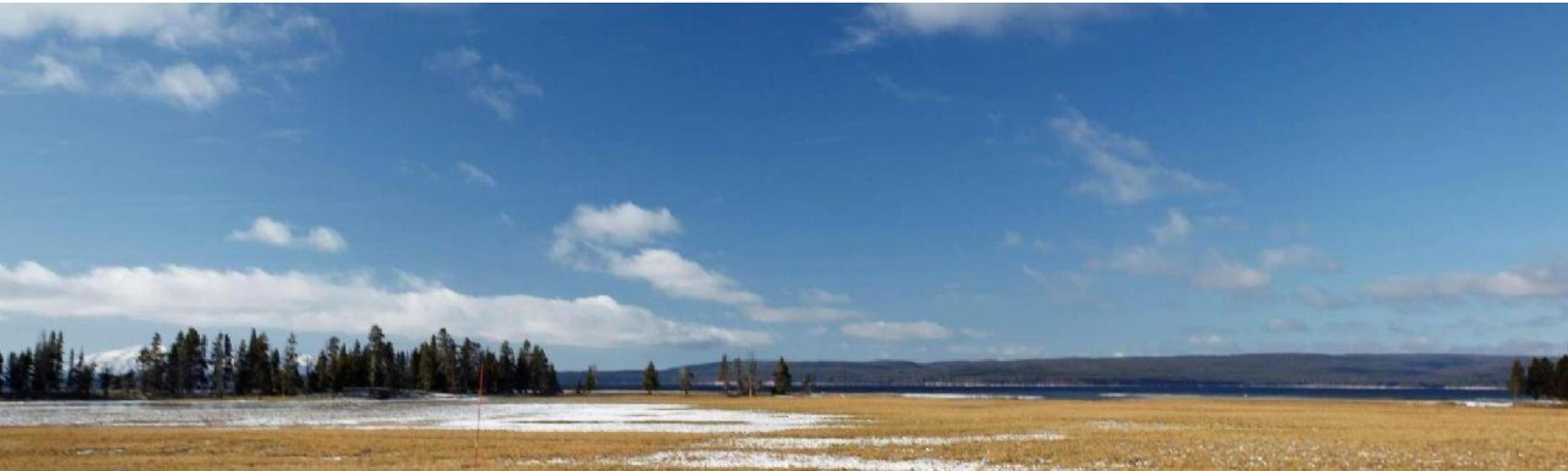
**Serving Multinational and Local Companies since 2001**



让生命更加精彩！



# Company Introduction



# About us - The earliest and biggest EAP consulting company in China

Since its establishment in 2001, Beijing EAPs Consulting Co., Ltd (EAPs) has adhered to its commitment of high-quality services and continued to improve its core competitiveness. An experienced provider of occupational mental health services, the company now partners with leading players in the industry and enjoys sustainable growth.



Countries and Regions: 200+



Longest-term Client: 15 years



Employees Supported: 20 million+



Years of Experience: 22 years+



Experts: 1000+

## Professional service capabilities cover the globe, serving millions of employees in nearly a thousand organizations

- Leading the EAP Industry in China
- International perspective service standards
- International experts co-operation



# Serving Global and Local Clients

More than 1000 Companies are using our EAP services

20+ years of service experience in foreign companies. In 2011, it reached a strategic cooperation with "ComPsych Company of the United States", and the current service projects include more than 300 overseas institutions, covering nearly 200 cities on 5 continents.

Pharma and Med



Foreign companies



Automobile industry



Manufacturing Industry



Financial Industry



Internet industry



Aviation and Transportation



# People and Environment in Our Supply Chain

2023 ANNUAL PROGRESS REPORT

## Expanding mental health support

Mental well-being is a critical component of overall health. We're committed to giving our suppliers the resources they need to support their employees' mental health, including trainings, toolkits, and connections to leading experts.

In 2022, we continued working with leading experts from Beijing Normal University, who specialize in Occupational Health Psychology, to enhance our holistic approach to health and wellness by conducting a pilot on mindfulness and positive management training with selected line leaders and production managers. We conducted a four-week course to help frontline managers cultivate the skills to monitor their own emotions and therefore improve interactions with their employees. Results showed that the course was effective in improving emotional awareness, as well as communication and leadership skills. Attendance rates increased as did worker satisfaction rates; two months after the pilot concluded, worker satisfaction had improved by nearly 13 percent. When participants continued with their own practice after training concluded,

# Service Capability



**Chief Adviser:**  
**Professor Xichao Zhang**

**Counselors: 610+**  
Around more than 62 cities  
Doctor: 85 counselors (14%)  
Master: 311 counselors (51%)  
Bachelor: 214 counselors (35%)  
**COUNSELORS WITH OVER  
2000 HOURS OF COUNSELING  
EXPERIENCE > 75%**

**Full-time staffs: 110+**  
**employees**

Post-graduate and above: 70%  
Major in Psychology: 71%  
Secondary level counselor: 50%

**Contracted Trainer: 452+**  
Over 49 cities

Doctors: 81 Trainers (18%)  
Masters: 188 Trainers (42%)  
Bachelor: 138 Trainers (40%)  
127 well-known experts ; 85 professors



H.K. Counselors: 30+  
Taiwan Counselors: 30+  
Experts :



**SIU Oi Ling, Prof.**

- Lam Woo & Co Ltd Chair Professor of Applied Psychology, Department of Psychology Head, Department of Psychology, Department of Psychology
- Programme Director, Master of Science in Work and Organisational Psychology Programme, Department of Psychology



**Ruibin Hong, Prof.**

- President of the Professional Association for Employee Assistance in Taiwan
- Professor at the Department of Counseling Psychology, Chinese Culture University

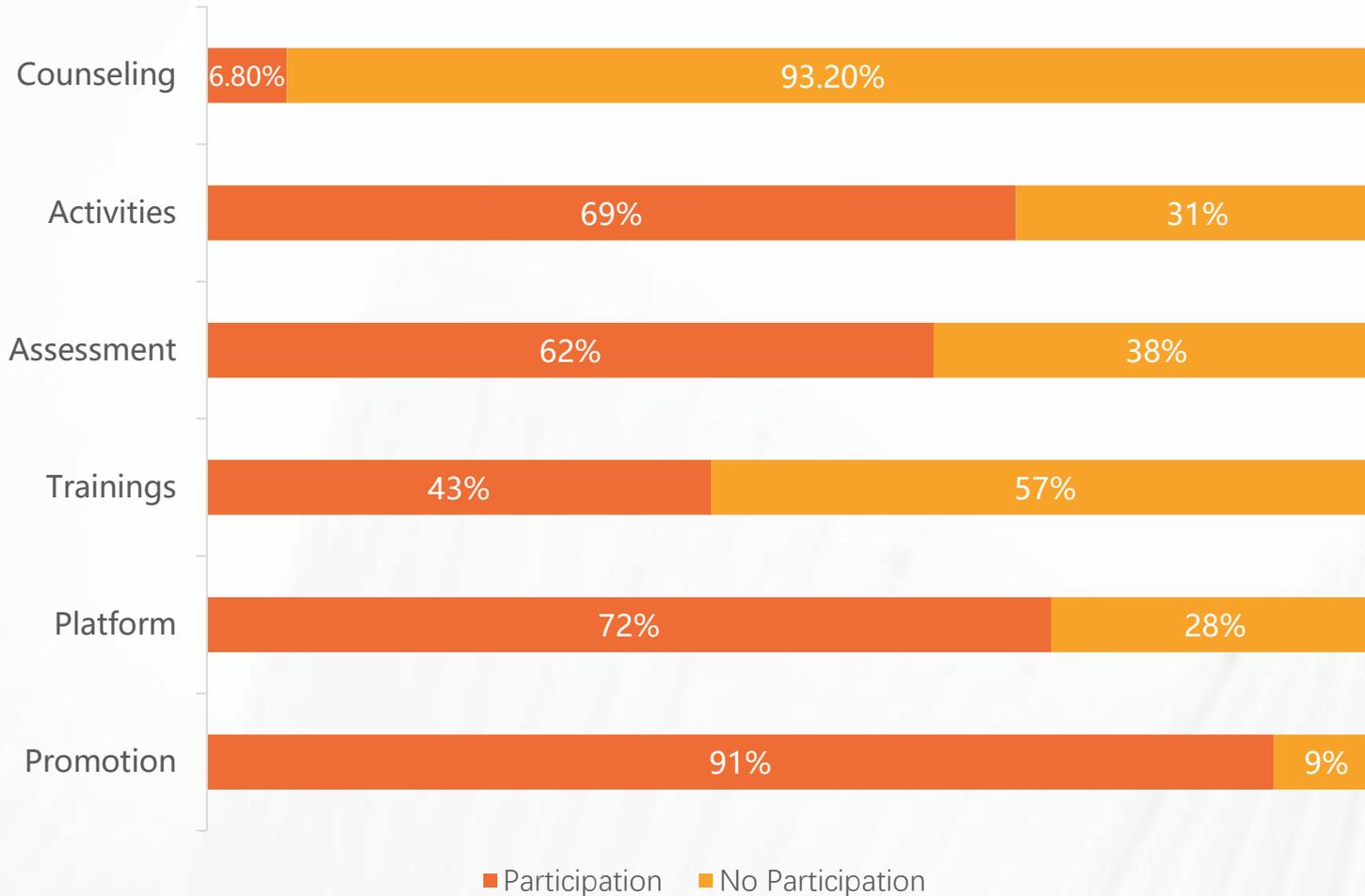


**Jingwen Wang, Prof.**

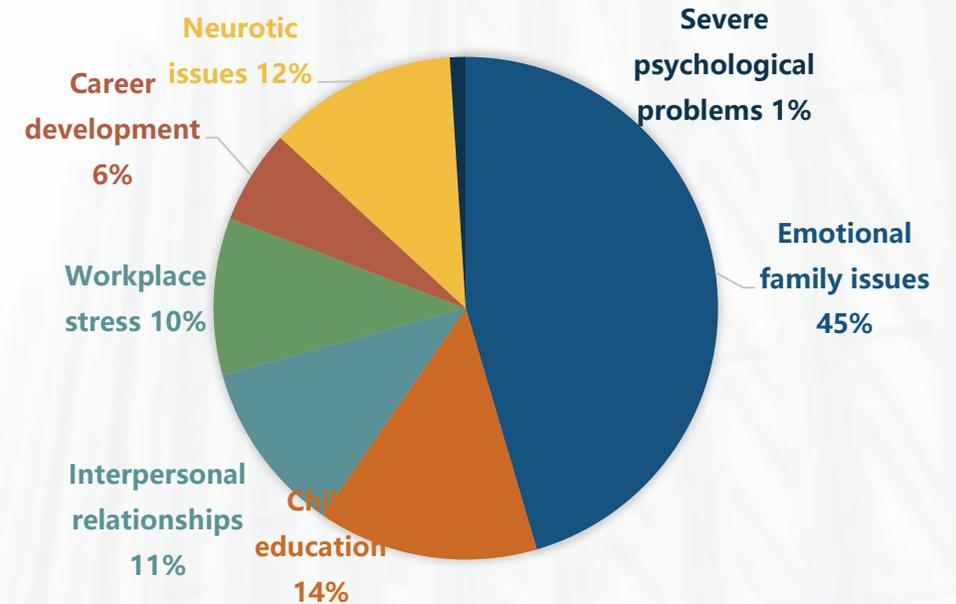
- Dean of the College of Management, National Chung Hsing University

# Overall Service Situation

## Annual Service Participation Rate

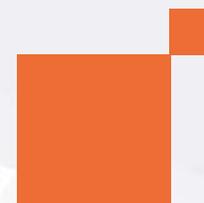


## Counseling Topics



# EAPs

EMPLOYEE  
ASSISTANCE  
PROGRAMs



[www.eap.com.cn](http://www.eap.com.cn)

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