



Your Mental Health Network

Access licensed therapy services from the comfort of your home, with no deductibles, copays, or coinsurance.

QUALITY CARE

After an intake assessment, you will connect with a qualified clinician suited to your needs.

CONTINUITY OF CARE

Real-time access to mental health assessments and ongoing treatment from the same clinician.

SECURITY and PRIVACY

Access treatment through our secure member portal from home or anywhere using a smartphone.

24/7/365
Unlimited Access

Services are
conveniently available
anytime, anywhere via



Portal



Mobile App



Phone Call

How it Works



Intake Session

Log in to your member portal and complete the Mental Health Intake Form. After submitting your form, follow the instructions.



Assessment

Complete your assessment by consulting a Clinical Manager to establish your care plan. Schedule sessions at your convenience.



Receive Care

Connect with your clinician securely from home or other locations using a smartphone or connected device.



WhatsApp Message*

Request an ongoing therapy session* or an "In the Moment of Care" appointment via WhatsApp message.

*Only for members who have already done the intake session and have been assigned a clinician.

What is "In the Moment of Care Session?"

Taking care of your mental health is an essential part of your overall well-being. Speak to a Master-Level Clinicians anytime, anywhere.

In the Moment Care is 1.800MD's Single-Session Therapy designed to address in-the-moment needs with immediate support from experienced Master-Level Clinicians during critical moments.

This service, available via phone call, ensures that an insured member is never alone when facing life's challenges.

Our dedicated team is available 24/7, 365 days a year, ensuring that you have access to immediate, professional support whenever you need it. Whether you're dealing with stress, anxiety, a personal crisis, or just need someone to talk to, our clinicians are here to help.

What to expect

Round-the-Clock Availability. Our master-level clinicians are available 24/7, every day of the year, including holidays and weekends.

Immediate Access. Get the support you need right away without waiting for an appointment.

Confidential and Professional. Speak to qualified professionals who are dedicated to helping you navigate your challenges.

No impact on sessions limits. Use this service freely without affecting your regular mental health sessions. You can reach out for immediate support without worrying about using up your regular session limits. Our goal is to provide you with the care you need, exactly when you need it.

Registration details coming soon. Contact assist@tiecare.com with questions.

This service is not for medical emergencies. If this is a medical or life-threatening emergency, please call 911 if you are in the U.S. or the emergency number in your location. TieCare International, LLC is a subsidiary of Total Scholastic Solutions, LLC. Visit our website at tiecare.com for information about TieCare International (TieCare) and its affiliates. Our Data Protection Policy provides information about TSS's processing of personal data is available at <https://totalscholasticsolutions.com/privacy-policy>.

